

# You Need To Know

Kansas City Life Insurance Company

As a reminder **July 1, 2025**, Kansas City Life Group Benefits will be implementing changes for our dental clients.

## New Identification Cards and Claims Address

Members will need to utilize a new dental ID card. Please click [here](#) to access the new ID card which may be downloaded and distributed to enrolled members prior to July 1. This link also appears on the member communication found [here](#). The new ID card is reflective of the new network, provides the new claim address, and includes a QR code to register for the member portal.

We also recommend you download the new [List Bill Guide](#) which has been updated to reflect the new dental claims contact information effective July 1.

## New and Improved Member Portal

We are launching a new member portal that will provide members secure access to dental benefit information. A link to the member portal is included on the [member communication](#) attached.

## Updated Dental Network

The Kansas City Life Dental Alliance network will be modified to create a stronger overall network. Our website currently reflects both the existing network (through June 30) as well as the new network (effective July 1). Members are able to nominate providers to join the Kansas City Life Dental Alliance.

## What to Do

We ask that you share the attached [communication](#) with all enrolled members as soon as possible, but no later than June 30. Also, download the new [List Bill Guide](#).

## We'll Be With You ... We're Kansas City Life

We are committed to a smooth and successful transition and assure you we will respond promptly to any questions or concerns that may arise. Please reach out to your broker for further assistance.



KANSAS CITY LIFE

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